

The Three Why's



Why Exchange Upgrades?

Managing the Exchange environment is a daunting task. Most organizations allocate at least one full time position to maintain high availability for email and manage its complexities. The daily issues range from increased storage consumption, performance issues and dealing with unplanned outages. Exchange simply cannot be left alone without incurring some issue which ultimate affects everyone using email. Add on to this complexity the movement from older releases of Exchange that are months and sometimes years in the process and the result is time consuming, confusing and expensive.

Why Buy Now?

Keeping up with Exchange releases is desirable from a feature standpoint. However, the planning and execution of this migration to newer technology can take months or sometimes years to pull off. High availability, storage planning and disaster recovery are all key concerns during this process. The complexity of this upgrade cannot be overstated and any glitch during the migration is usually visible at all levels of the organization. For these reasons, planning and clean execution along with simplification of the process is paramount for an Exchange Upgrade.

Why Looking Glass for Exchange Upgrades?

Faster and Cleaner Execution

- Eliminate duplicate emails reducing storage requirements
- Ensures data integrity of e-mail movement through conversion and/or upgrade paths
- Reduction of backup, storage, and processing costs
- Instant access to archives without the need for quotas and stubbing
- Self-service allows constant access and review of archives
- The ability to read EDB files without the need to restore exchange environments



Key Benefits

- ▶ Reduce the time and resources required to actively manage the email archiving activities
- ▶ No “needle in a haystack” hunts – all e-mails are scanned as they enter the e-mail system
- ▶ Captures, stores and produces content both actively and passively to meet varied requirements and obligations
- ▶ Provides for active monitoring to enable proactive email management versus after-the-fact document production
- ▶ Enable increased responsiveness of email archiving for compliance officers and corporate managers who wish to be proactive in managing electronic records
- ▶ Improves search for specific content or event occurrences within specified ranges due to the dynamic categorization and classification functions
- ▶ Captures, stores and produces content both actively and passively to meet varied requirements and obligations
- ▶ Enable increased responsiveness of email archiving for compliance officers and corporate managers who wish to be proactive in managing electronic records
- ▶ Reduces volume of duplicated e-mail and associated content by managing a single instance

Use Case

AN organization is about to embark on a costly, time consuming upgrade to Exchange 2007. They have many questions surrounding email in the current database and whether to convert the entire DB to Exchange 2007. If the decision is no, then how much email is retained and for how long. At the same time, PST usage is rampant due to 2 GB limits placed on mailboxes.

LookingGlass is installed allowing creation of an archive of all email content. The single instance store decreased storage consumption and at the same time provided one common easy to use retrieval tool for end users. The Exchange 2007 project was completed in a third less of the time while allowing IT to limit the amount of email kept on the DB knowing that users could access all email via LookingGlass.

Exchange Upgrade Value

- ✓ *Ensure data integrity*
- ✓ *End User Driven Search*
- ✓ *Single Instant Store of Backup/Archive*
- ✓ *Compress time and cost of upgrade*

Supported Environments

- ▶ Server - Windows Exchange Server 5.5 and Above (both 32-bit and 64-bit)
- ▶ Database - Windows SQL Server 2000 and Above (both 32-bit and 64-bit)
- ▶ Client - Windows 2000 and Above
- ▶ Email - Windows Outlook 2000 and Above

Interactive Message Management Enabling Archiving and Data Loss Prevention